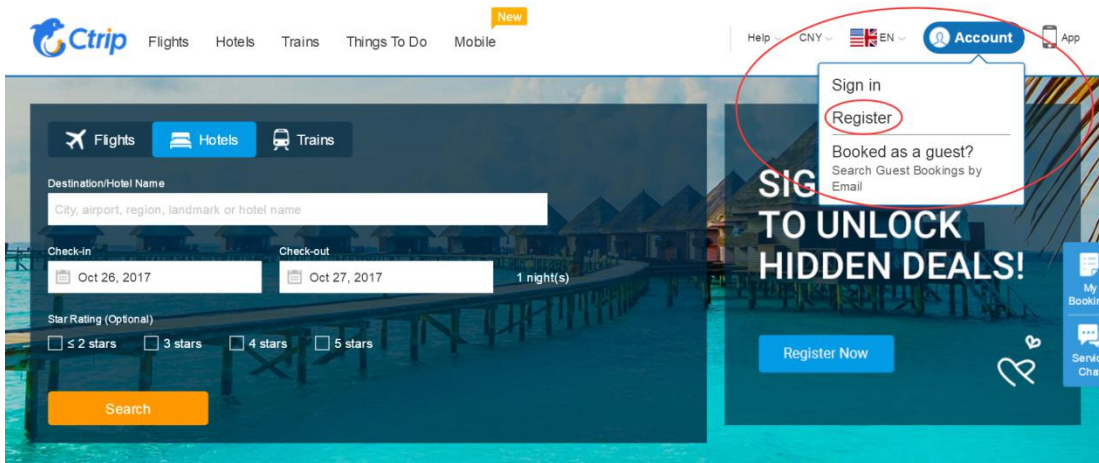


How to Book Chinese Train Tickets through online on C-trip!

Step 1 Register on C-trip.

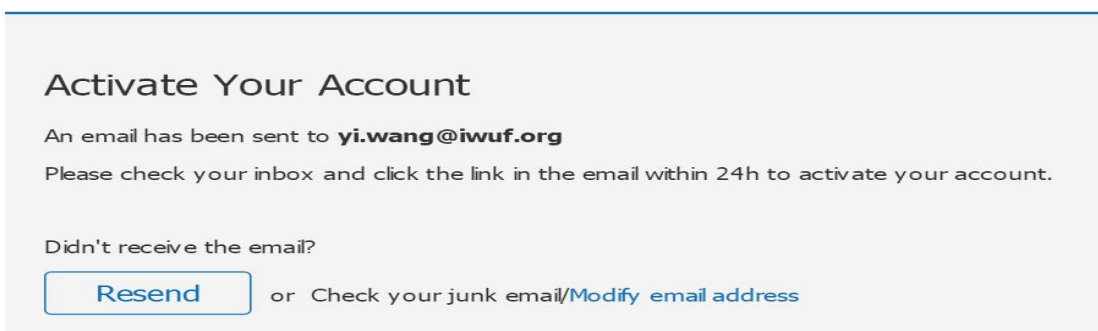
Click http://english.ctrip.com/#from=click_en and register a C-trip account. (If you don't want to register a C-trip account, you can choose "Booked as a guest".)



By clicking the link, you'll come to above page. On the right corner of this page, you can find the place to register your account. Click "Register", input your email and password information, and follow the other steps show in the following picture, you can register and sign in on the website.

A screenshot of the Ctrip registration form. The form is titled 'Register' and has a blue background. It contains the following fields and elements: an 'Email' input field, a 'Password' input field with a strength indicator, a slider control with the text 'Drag the slider to the right', a checkbox for 'By creating a Ctrip account, I have read and agree to the Terms and conditions and Privacy policy', an 'Agree and Register' button, a 'Sign in' button for existing members, and a 'Sign Up to Ctrip for free' button for new users.

After you finish this page, the website will send you a notice like below:



You need to go back to your email and activate your account according to the procedure shows as below:

Follow us on

400 619 9999 (Mainland China) - (+86) 21 3210 4669 (Other locations) - [Skype us](#)

Registration successful

Dear Sir/Madam (Account: E2477857917):

Thank you for registering with Ctrip. Please click [here](#) to activate your account and enjoy our comprehensive travel services.

If the above link does not work, please copy and paste the following link into your browser:

<https://accounts.ctrip.com/global/english/register/success/?verifyCode=BB0840A7F88242621097F06F7F8790F12A2FBF5D5F3ABD4059CA59559DF8D101F32CEE8936AC4D25F228C10A8B998A5A3F588A92FF1B46359044F8E54CB965E0B89D3E756081E98D11185B01D054E715242F9D474D68D590D83A1E7EF6064FED13C320BC2F15E0B5E47E7ED5CD108E96D9554EC7CFE6948C7ABA2D21681A94ECE685C99F37879B45&language=EN>

If you have any questions or suggestions, please feel free to contact us at 400 619 9999 (Mainland China) or (+86) 21 3210 4669 (Other locations).

Thank you for choosing Ctrip.

© 2012 - english.ctrip.com

Step 2 Log in and type in your departure and destination railway stations

If you register successfully, you can log in and start to book train tickets on C-trip now. Fill in the information needed and click "search".

The screenshot shows the Ctrip website's navigation bar with 'Flights', 'Hotels', 'Trains', 'Things To Do', and 'Mobile' options. The 'Trains' option is circled in red. Below the navigation bar, there is a promotional banner for a 'FREE Hotel' and a 'C-Money' offer. The main booking form has the following fields: 'From' (Chengdu (成都), Sichuan), 'To' (Emeishan (峨眉山), Sichuan), 'Depart' (Dec 7, 2017), and 'Train no.(Optional)'. A 'Search' button is located at the bottom of the form.

Step 3 Book the train tickets and type in ID information

Following step 2, you'll come to the page show as below. You can choose the train according to your travelling schedule and book the train tickets.

The screenshot shows the search results for Chengdu to Emeishan trains on Nov 7, 2017. The search criteria are: From: Chengdu, To: Emeishan, Depart: Nov 7, 2017, Train no. (Optional): e.g.G102. The results show a train C6255 departing at 07:05 from Chengdu East and arriving at 08:23 at Emeishan, with a duration of 1h18m. The train has 2nd Cls., Business Cls., and 1st Cls. The prices are: 2nd Cls. CNY 65 (Book), Business Cls. CNY 150 (4 left, Book), and 1st Cls. CNY 78 (SOLD OUT). A red box highlights the 'Book' buttons for the 2nd and Business classes.

After you click the "Book" button, you'll come the following page and you'll need to input the passenger info to get the tickets booked.

The screenshot shows the booking confirmation page for train C6255. The page is titled "Passenger Info" and "Receiving Your Ticket". The passenger info section includes fields for ID type, ID number, Surname (Last Name), Given name (First Name Middle Name), and Date of birth. The receiving ticket section includes fields for Name of Contact Person and Email address. The total price is CNY 85. The page also features a "Pay" button and a "Ticket Policy" section.

Passenger Info

1 ID type ID number X Remove

Please choose ID type in accordance with the ID policies.

Surname (Last Name) Given name (First Name Middle Name)

e.g. SMITH e.g. MARY ISABELLE Guidelines

Passenger's English name must appear identical to the name shown on their selected ID.

Date of birth

Year Month Day

+ add an adult + Add a Child

Receiving Your Ticket

Pickup Delivery

Show your ticket pickup number at any railway station or authorized ticket office to collect your ticket. Details

Name of Contact Person

Name

Email

Email address

Ctrip will send a booking confirmation to this email address.

Get FREE hotel promo code or insurance.

- Hotel Promo Code (worth CNY 50) x1
Get CNY 50 off bookings of China hotels (≥CNY200 per night)/ non-China hotels (≥CNY600 per night) More
- Train Accident Injury Insurance x1
Comprehensive train accident injury insurance (max. cover: CNY 800,000 per policy) More

I accept Ctrip's terms and conditions for train ticket reservations.

Pay

Ticket Policy

Once Ctrip has received your payment, an email will be sent to confirm your booking status. You can also follow your current booking status on Ctrip's website or app.

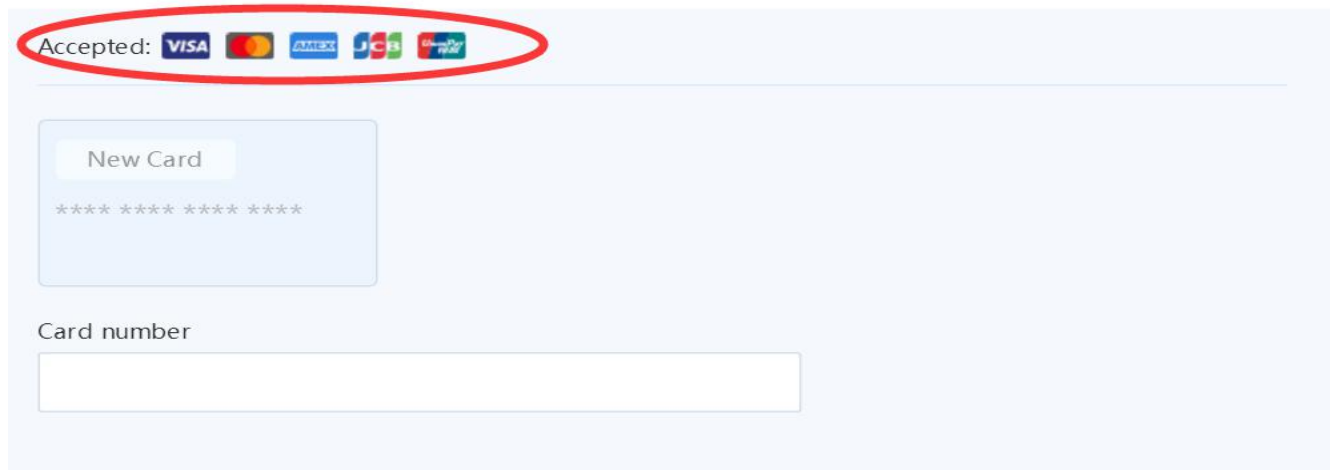
If ticket purchase has failed, a full refund will be issued and paid into your bank account within 30 days. If your train has been officially cancelled, please request a ticket refund within five days after the scheduled departure date. A full refund will be issued and paid into your bank account within 30 days.

Step 4 Make the payment for the online order.

Following step 3, you'll need to fill in your credit/debit card info in order to complete your payment.

Please note that the C-trip currently accepts Chinese domestic debit and credit cards, Chinese UnionPay cards and international credit cards (Visa, Mastercard, JCB, American Express).

Credit/Debit Card



The screenshot shows a payment interface for a credit/debit card. At the top, there is a section titled "Accepted:" followed by logos for VISA, Mastercard, AMEX, JCB, and UnionPay. This section is circled in red. Below this, there is a "New Card" button and a masked card number field containing "**** *". Underneath, there is a "Card number" label and an empty input field. At the bottom of the interface, there is a prominent yellow "Pay Now" button.

Step 5 Collect your paper ticket at Railway Station before you take the train

After purchasing tickets online, you can go to any railway station (Eg.: [Your departure railway station will be the most convenient for you](#)) or authorized ticket office within Chinese mainland with your ticket pickup E-number (the online order number which begins with the letter E followed by a series of numbers) along with your valid ID (passport).